

# DAIMLERCHRYSLER

## ***SAFETY RECALL – CRANKSHAFT POSITION SENSOR***

Dear Grand Cherokee Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some **2004 model year Jeep® Grand Cherokee vehicles equipped with a 4.0L engine.**

***The problem is...***

**The crankshaft position sensor wiring insulation on your vehicle (identified on the enclosed form) may crack and expose the wires to moisture. Moisture on these wires can cause the engine to stall and result in a crash without warning.**

***What DaimlerChrysler and your dealer will do...***

**DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will replace your vehicle's crankshaft position sensor. The work will take about an hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to ensure your safety...***

- Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment.
- **Bring the enclosed form with you to your dealer.** It identifies the required service to the dealer.

***If you need help...***

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced a crankshaft position sensor failure and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation  
D13

***Buckle up  
for Safety***